



MANAGED PLATFORM

Streamline, grow and evolve with Azure Managed Services

Our clients know their customers, their products, and their markets. Their time should be spent looking for ways to grow and support their business, not managing technology. 3Cloud's Managed Platform service can help. We were born in the Cloud and are 100% focused on Azure. 3Cloud is one of an elite group of Microsoft partners to achieve the Azure Expert Managed Services Provider (MSP) designation.

Managed Platform is a premium managed service designed to reduce disruptions and empower your IT organization to focus on what matters: your business.

With Azure Managed Platform, you'll get:

- Enterprise-wide monitoring, proactive resolution, resource provisioning, and configuration management
- Proactive infrastructure maintenance: patching, backup, security score, and Defender AV
- Weekly cadences with spend recommendations, cost efficiency, KPIs, SLAs, customized reports, and more
- A dedicated account team for both client success and technical advisory



Streamline Operations.

We monitor with pinpoint focus and then act, both reactively and proactively, with expert knowledge and experience.



Enable Growth.

We empower governance with best-practice guidance and service delivery supported by regular and bespoke reporting capabilities.



Evolve Seamlessly.

With strategic account management, our dedicated teams prioritize client success and ensure you maximize your savings potential.

The 3Cloud Managed Platform Promise

We assure long-term satisfaction with the Azure platform through exceptional client service and proactive management.

24x7x365 Azure Operations Center backed by response SLAs and resolutions SLOs that includes Microsoft Premier Support with 3Cloud coordination

Enterprise-level monitoring on Compute, Network, Storage, Site Recovery (Backup/DR), Defender (Security Center), Identity, and Platforms

Customized alerting Workbooks that evolve over the life of your service, reducing noise and proactively identifying incidents before they occur

Proactive Patch, Backup, and Defender management, including creation of processes, monitoring, and configuration management

If you need a partner to completely manage your Azure Platform or supplement your existing staff to manage the day-to-day operations so you can focus on responding to business requests and key initiatives, 3Cloud Managed Services can be your trusted partner.

Management including Resource Provisioning and Configuration (i.e. server builds, network configuration changes, infrastructure scaling)

FinOps to drive cost savings and spend optimization on the Azure platform

Reporting that provides analysis and recommendations, including monthly and ad-hoc reporting focused on performance KPIs and spend analysis

Expert technical staff focused and certified on the Azure platform

Dedicated account team for both client success and technical advisory including regular cadence to track issues, schedule upcoming maintenance and review metrics and KPIs!

Why 3Cloud

3Cloud is your one accountable partner to deliver Azure infrastructure, data and analytics, and application development with the fastest time to value from our experience, tools, and accelerators. 3Cloud is the largest pure-play Azure partner in the ecosystem with unequaled expertise in Azure. We have hundreds of Azure experts, including MVPs and Fast Track Solution Architects, with thousands of hours implementing cutting edge solutions with Microsoft's most advanced technology.

Microsoft
Partner

