



3Cloud

MANAGED DATA

Daily updates are the norm in the cloud computing world, and keeping on top of updates, new features, and what is relevant to an analytics solution is a full-time job for your team. Put your team back on strategic leadership and let us partner with you to enhance, maintain, and support your data and analytics solution—making sure you have the tools you need to continue evolving your cloud practices in line with desired business outcomes.

Focus On Your Business, With Your Data

- ✓ **Proactive Maintenance**
Reduce unplanned downtime, increase security, and improve the performance of your Azure data environment.
- ✓ **Dedicated Support**
24x7 support to monitor your environment and ability to tap into data experts to resolve issues.
- ✓ **Expert Assistance**
Access to certified technical subject matter experts who can assist your team in answering day-to-day questions as well as plan and execute projects.
- ✓ **Enhancements & Continuous Improvements**
To be able to react to business requests or additional data needs, a data team available for ongoing report development and refinement.
- ✓ **Advisory Services**
Leverage 3Cloud experience gained from hundreds of implementations to provide guidance on Azure data strategy, governance, and architecture.

Our end users needed us to deliver a solution that automates CRM updates. Alongside our trusted partner, 3Cloud, we were able to implement a solution over time. We are now confident to call ourselves a data-driven organization.”

*Managed Services Client
Non-profit Organization*



Managed Data Services Offerings

3Cloud's Managed Data Services are designed to remove the burden of managing data, by reducing disruptions, and empowering your organization to focus on what matters, your business. Utilizing 3Cloud's Managed Data Services, you tap into a highly skilled, specialized team of experts. We specialize in personalized services centered on your individual business needs. Partnering with us guarantees a firm foundation to envision and strategize your data potential.

Managed Business Intelligence



- Power BI Monitoring and Support
- Power BI Incident Response
- Power BI Training
- Power BI Report and Dashboard Development

Managed Data Platform



- ETL Monitoring and Support
- ETL Incident Response
- Enhance, Support, and Advise
 - Data Lake, Data Factory, Databricks
 - BI Models, Metrics, and KPIs
 - Azure Synapse, Pipelines, Spark, Serverless, and SQL Pool.

Managed Database Administration



- Database Monitoring and Support
- SQL Maintenance and Tuning
- SQL Installation and Configuration
- SQL Planning
- Analysis and Reporting Services

Dedicated Account Team



Recurring strategy meetings with technical advisory to ensure client success.

About 3Cloud

Leading at the intersection of Azure and the digital imperative, 3Cloud helps companies migrate and modernize their infrastructure, data, and applications. With our unequaled expertise in Azure, we have implemented Microsoft's most advanced technology for hundreds of enterprise clients, enabling them to master resilience in the new digital world.

