# **3Cloud**

## MANAGED AVD

Ensure your users have what they need, when they need it

Azure Virtual Desktop is the backbone of your users' productivity. Unexpected issues, or even worse, an outage can bring your business to a screeching halt when you least expect it.

Managed Azure Virtual Desktop (AVD) is a holistic service that provides ongoing support and recommendations across your entire AVD environment, from the operational health of individual workstations to the administrative analysis of how much you're paying for them.

With Managed AVD, you'll get:

- 24x7 monitoring and response on your entire cloud infrastructure.
- Provisioning or configuration of new host pools.
- Auto-scaling setup and tuning.
- Monthly image updates and configuration changes based on your needs.
- · Detailed reporting, including pre-configured reports and customizable dashboards, including spend.



#### **Operation Enablement.**

We keep a watchful, 24x7x365 eye on your AVD infrastructure so you don't have to.



#### Pool and Image Management.

3Cloud's proprietary scripts and tooling help ensure you're only using what you need while maximizing performance. We'll also handle your image's updates for security and patching.



#### **Dedicated Account Management.**

(A) (A) We'll sit beside your team every step of the way to make sure you're getting the most of your cloud environment, including spend analysis and regular architecture checks to be sure you're in tip-top shape.

### Why 3Cloud

3Cloud is your one accountable partner to deliver Azure infrastructure, data and analytics, and application development with the fastest time to value from our experience, tools, and accelerators. 3Cloud is the largest pure-play Azure partner in the ecosystem with unequaled expertise in Azure. We have hundreds of Azure experts, including MVPs and Fast Track Solution Architects, with thousands of hours implementing cutting edge solutions with Microsoft's most advanced technology.

